

CIRCULAR

TYPE & NUMBER EMR Circular 237

Date 21 July 2022

Purpose For information

EMRS infrastructure issue

EMRS would like to advise **Capacity Providers, CfD Generators** and **Suppliers** that the EMRS infrastructure was either fully or partially unavailable from 16:30 on 19 July 2022 until the early hours of this morning. Functionality has now been fully restored but it has had some impact on our settlement activities.

In summary, we can confirm that:

- Invoices due to be issued on 20 July 2022 have been issued today.
- Payments due to be made or collected on Friday 22 July 2022 were processed (e.g. via Direct Debit or BACS payments) on time.
- Data submitted by SFTP during the outage may not have been successfully received. Please resubmit any data you have sent during this period.

We will further advise on the resolution and future arrangements for our settlement activities as soon as we have more information.

The EMR Settlement Portal is currently unavailable. We can also advise that My EMRS and the EMRS Website is available and we will keep the latest position updated within the [news section](#).

Please note that this was a technical issue and not information security related.

Further information

If you have any questions about this circular, please email contact@emrsettlement.co.uk or call our Service Desk on 020 7380 4333.

