

# CIRCULAR

---

**TYPE & NUMBER** EMRC212

---

**Date** 15 May 2020

**Purpose** For Information

---

## **ELEXON's internal IT systems – EMRS operating a restricted service**

EMRS, on behalf of [Low Carbon Contracts Company](#) (LCCC) and [Electricity Settlements Company](#) (ESC) would like to inform **Capacity Providers, CFD Generators** and **Suppliers** that due to the 14 May 2020 cyber-attack on [ELEXON's](#) internal IT systems, EMRS is operating a restricted service until further notice.

With the exception of some of our communications channels, EMRS systems were unaffected. We are operating a restricted service to ensure invoices are issued, payments are made and collected and Credit Cover requirements are maintained.

Therefore, we request some patience at this time and we will endeavour to respond to your query or request as quickly as possible. To contact EMRS please do email the Service Desk ([contact@emrsettlement.co.uk](mailto:contact@emrsettlement.co.uk)) as we are unable to take calls during this time.

### **Further information**

If you have any questions about this circular, please email [contact@emrsettlement.co.uk](mailto:contact@emrsettlement.co.uk).